



# **BELIZE ELECTRICITY LIMITED**

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*Wednesday, July 26, 2023*

## **A CORRECTION FROM BEL**

Belize Electricity Limited (BEL) continues to investigate the cyberattack on its Information Technology (IT) System and remains highly committed to keeping our Employees and Customers informed of related developments.

The Company takes this opportunity to repeat that there is no evidence that Customer credit or debit card information was leaked as a result of the recent cyberattack on its IT Systems. The Company does, however, wish to clarify that credit and debit card numbers and expiration dates were being stored in the Company's database. Previously, we mistakenly reported that no credit nor debit card information is stored by the Company. Indeed, no such information is stored on the Company's filing system; however, it is important to clarify that the information was being stored in the database system, which is kept on separate computer servers. The storage of this information is required by our merchant agreement with the card processing bank. Out of an abundance of caution, we have now removed all Customer credit and debit card information from our databases.

We wish to reiterate that there is no evidence that there has been any breach of our Company's databases in which this card information was being stored. Based on all our investigations to date, the leakage was limited to data stored on the Company's electronic filing system.

We assure our Customers that we are sparing no resource to address all issues related to this unfortunate incident.

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